

STIEBEL ELTRON GmbH & Co. KG
Dr.-Stiebel-Straße
37603 Holzminden

Information from the Management Board

Dear Stiebel Eltron Partners and Customers,

Dear employees,

We are all experiencing very challenging times as a consequence of the global pandemic. Globally we all have to contribute our part to help slow down the speed at which the COVID 19 disease is spreading. These are times where we all need to stand together, and everyone has to do his or her part.

At Stiebel Eltron, we are very well aware of the need to find the right balance between providing the maximum security for everyone with whom we are in contact, both within the company as well as towards all our external partners, and maintaining our role in supporting our customers in trade and craftsmanship so that they can continue to serve their customers. We have taken extensive measures in our factories and offices to ensure the best we can that we can continue with our daily work. We have implemented protective measures that would enable us to keep production and key support functions at work in case of an infection of an employee with the Coronavirus, should the need arise.

So far, we have been able to supply material to our customers without disruptions. We are working hard every day to try to maintain these high service levels. Our inventories remain high and we are working with full capacity in our plants. Unless external factors beyond our control impose us with difficulties with no possible workarounds, we will continue to do our utmost best to help you in your businesses. Our factories will remain open, our customer service desks are there to help you and our field sales and service technicians are your resources which you can draw upon as needed.

With all of this going on, we of course keep the health and safety of everybody as a top priority. We wish you all that you and your loved ones remain safe and healthy and that you are able to keep the impact of this global crisis on your business at the lowest possible level. At Stiebel Eltron, we will do everything we can to contribute towards these two main goals.

Please do not hesitate to contact your Stiebel Eltron representative for any assistance you may require. We will keep everybody updated on the situation over the next weeks.

We are sure that we all look forward to the day when we can look back on this crisis as something that brought us together and united us even stronger – in our families, with our friends, in business and even between countries.

Stay healthy!

Dr. Kai Schiefelbein

Dr. Nicholas Matten